

General Terms and Conditions

ISZT Nonprofit Kft. – HUNOG_4 Conference

Thank you for your interest in our conference! If you wish to become a purchaser and participate in the event, please read our detailed purchase regulations carefully. By using the services provided in the order, our customers accept the provisions of these General Terms and Conditions as legally binding.

This document contains the general terms and conditions (hereinafter referred to as "GTC") for the use of the event registration system operated on the website hunog.hu/jegyvasarlas (hereinafter referred to as the "System") and for purchasing conference tickets through it.

I. Organizer and Event Organizer Details

Owner and operator of the System (Organizer):

Company Name: **ISZT Nonprofit Kft.**
Address: 1089 Budapest, Bláthy Ottó Street 9.
Company Registry Court: Metropolitan Court of Budapest
Company Registration Number: 01 09 905452
Tax Number: 20763091-2-42
Phone: +3612380115
Email: info@hunog.hu

Company involved in event organization (Event Organizer):

Company Name: **Goodevent Rendezvényszervező Kft.**
Registered Address: 1165 Budapest, Hangulat Street 14.
Mailing Address: 1162 Budapest, Timur Street 74.
Company Registration Number: 01-09-174934
Tax Number: 24394763-2-42
Email: info@goodevent.hu

II. Order and Contract Conclusion Process

The order process results in a tripartite contract between the **User** (hereinafter referred to as "**Purchaser**"), the event organizer **ISZT Nonprofit Kft.** (hereinafter referred to as "**Organizer**"), and the event-coordinating **Goodevent Rendezvényszervező Kft.** (hereinafter referred to as "**Event Organizer**"), (hereinafter collectively referred to as "**Parties**"). The contract concluded is considered an electronically executed contract, governed by Sections 5 and 6 of Act CVIII of 2001 on electronic commerce services and certain issues related to information society services. The electronically concluded contract is considered a written contract, assigned an order identifier, and remains accessible for future reference. Pursuant to Section 6:7 (3) of the Civil Code, the contract is deemed a written agreement.

Contract Language: English

By browsing the System's pages and completing a valid registration, the User accepts and acknowledges the content of this document as binding.

Steps of registration and electronic contract formation:

1. Completing the registration form
2. Submitting the form ("Register" button)
3. Receiving an automatic email confirmation containing order details
4. Contact regarding invoicing and participation fee settlement
5. Sending necessary event-related information to the provided contact and participant email addresses

A submitted and confirmed purchase constitutes a binding order with a payment obligation.

The type of participation ticket can be selected when providing the participants' data. Multiple participant tickets may be ordered within a single purchase. The composition of the selected tickets can be reviewed, modified, or even deleted at any time. For a successful purchase, please provide the exact billing address; after this, the order can be finalized.

Please ensure that all data provided is accurate, as participation in the conference will be invoiced based on this information. Data entry errors may be corrected before clicking the "Registration" button. Please provide a telephone number and e-mail address through which we can reach you regarding your order.

Your order — together with the order details — will be automatically confirmed via the contact e-mail address provided during registration.

By placing an order, a sales contract is established between the Parties. The contract, as a distance agreement, is based on the Event Organizer's binding offer. As the offeror, the Event Organizer advertises the conference tickets according to the terms published on the website hunog.hu. By successfully placing an order following registration on the website, the Customer accepts the Event Organizer's offer. **The contract between them is concluded upon the Customer's receipt of the confirmation e-mail concerning the order, by means of implied conduct.** The confirmation e-mail is deemed received when it becomes accessible to the recipient. If the confirmation does not arrive to the Customer within 48 hours from sending the order, the Customer shall be released from any binding offer or contractual obligation.

In the case of an incomplete or incorrectly completed order form, the Event Organizer and the Organizer shall not be liable for any resulting damages or for technical issues arising during the process. Pursuant to Section 6:3(a) of the Civil Code, the contract is terminated upon the mutual performance of the services.

III. Order Modification

Order modifications are possible by contacting our customer service via the usual channels (phone or email).

IV. Payment Methods and Invoicing

Our system currently offers two payment methods:

1. Bank transfer
2. Online card payment via SimplePay at the time of registration

V. Cancellation Policy

Cancellations must be submitted in writing (info@hunog.hu). The cancellation deadline is **August 31, 2026**. Until this date, the Purchaser is not required to provide a reason for cancellation.

The Event Organizer cannot accept cancellations beyond the deadline due to the necessity of ensuring high-quality event execution and related services.

VI. Complaints and Customer Service

Complaints and feedback regarding your order can be sent to: **info@hunog.hu** or +36 30 950 7815. We will provide a substantive response within 30 days.

VII. Data Processing Provisions

The detailed rules on the processing of Users' personal data are set forth in the Privacy Policy, available at hunog.hu.

Goodevent Rendezvénysszervező Kft. acts as a Data Processor regarding the HUNOG Conference.

Users must update their personal data as necessary to ensure accuracy and completeness. Users bear responsibility for damages and additional costs resulting from failure to update their data.

VIII. Pricing and Product Information

Prices displayed in the System remain valid until withdrawal or modification.

Despite our diligence, we are not responsible for mistakenly displayed prices due to system errors or obvious mispricing that deviates significantly from market standards. In such cases, we

are not obligated to sell the ticket at the incorrect price. We will notify the purchaser of the mistake via email and offer the option to purchase at the correct price or cancel the order without any consequences.

IX. Acceptance of Event Participation Terms

By placing an order, the User accepts the event participation terms, including venue regulations and [behavior guidelines](#).

- Participants must conduct themselves in a manner appropriate to the event's standard.
- If a participant disrupts the event or lowers its quality, the Event Organizer reserves the right to remove them without compensation.
- The User acknowledges that photos and recordings may be taken at the event for promotional and documentation purposes.
- Video and audio recording of presentations is prohibited. Only still images of slides may be taken. Unauthorized recording violates intellectual property rights and carries legal consequences.

X. Miscellaneous Provisions

By placing an order, the user accepts the terms and conditions of participation in the event, particularly the rules of conduct at the event venue and the house rules of the facility hosting the event.

The user is required to behave in a manner appropriate to and worthy of the event's standards.

The user acknowledges that if their behavior disrupts the event or lowers its quality, the Event Organizer has the right to remove them from the event. In such a case, the user is not entitled to any compensation.

By placing an order, the user expressly acknowledges that photo and audio recordings will be made at the event, in which they may appear. The user consents to the creation of such recordings and their use in event reports and for the promotion of the event series.

The user acknowledges that recording the presentations at the event is strictly prohibited. Still images of individual slides may be taken, but video or audio recordings of the presentations are not allowed. The user understands that violating this prohibition infringes on another person's intellectual property rights, which may result in appropriate legal consequences.

XI. Acceptance of Terms of Use

By using the System, the User declares that they understand and accept these terms of use.

XII. Regulatory Authorities

A User is considered a **Consumer** if acting outside their independent occupation or business activities. A purchase is deemed a consumer contract if the ticket is not acquired in connection with business activities.

For consumer disputes, the **Budapest Conciliation Board** is available:

- **Address:** 1016 Budapest, Krisztina krt. 99. I. em. 111.
- **Mailing Address:** 1253 Budapest, P.O. Box 10
- **Email:** bekelteto.testulet@bkik.hu, **Phone:** +36 (1) 488 21 31

- Consumer protection complaints can be directed to the relevant government authorities, available at: <https://fogyasztovedelem.kormany.hu/>

The conciliation body is responsible for the out-of-court resolution of consumer disputes. The task of the conciliation body is to attempt to facilitate an agreement between the parties in order to resolve the consumer dispute, and if this proves unsuccessful, to issue a decision in the matter to ensure the simple, swift, effective and cost-efficient enforcement of consumer rights. At the request of the consumer or the Service Provider, the conciliation body provides advice regarding the rights to which the consumer is entitled and the obligations imposed on the consumer. In the case of a cross-border consumer dispute arising from an online sales or online service contract, the conciliation procedure falls exclusively within the competence of the conciliation body operating alongside the Budapest Chamber of Commerce and Industry.