



## TERMS AND CONDITIONS

### ISZT Nonprofit Ltd. – HUNOG\_3 Conference

Thank you for your interest in our conference! If you wish to be our customer and participate in the event, please carefully read our detailed purchasing rules. By using the services provided in the order, our customers accept the provisions of these General Terms and Conditions as binding.

This document contains the general terms and conditions (hereinafter "Terms and Conditions") regarding the use of the event registration system operated on the website [hunog.hu/regisztracio](http://hunog.hu/regisztracio) (hereinafter: "System") and the purchase of conference tickets through it.

### I. Organizer and Event Management Information

#### System Owner and Operator (Organizer):

- **Company Name:** ISZT Nonprofit Ltd.
- **Address:** 1089 Budapest, Bláthy Ottó Street 9.
- **Company Registration Authority:** Metropolitan Court of Registration
- **Company Registration Number:** 01 09 905452
- **Tax Number:** 20763091-2-42
- **Phone:** +3612380115
- **Email:** [info@hunog.hu](mailto:info@hunog.hu)

#### Event Organizer:

- **Company Name:** Goodevent Event Management Ltd.
- **Registered Address:** 1165 Budapest, Hangulat Street 14.
- **Mailing Address:** 1162 Budapest, Timur Street 74.
- **Company Registration Number:** 01-09-174934
- **Tax Number:** 24394763-2-42
- **Email:** [info@goodevent.hu](mailto:info@goodevent.hu)

### II. Order and Contracting Process

The order results in a three-party contract between the User (hereinafter "Customer"), ISZT Nonprofit Ltd. (hereinafter "Organizer"), and Goodevent Event Management Ltd. (hereinafter "Event Organizer"), collectively referred to as "Parties." The concluded contract is considered an electronic contract, subject to the provisions of Act CVIII of 2001 on Electronic Commerce Services and Information Society Services, Sections 5 and 6. The electronically concluded contract is considered a written contract, assigned an order ID, making it accessible and viewable afterward. According to Section 6:7 (3) of the Civil Code, the contract qualifies as a written agreement.

**Contract Language:** English

By browsing the System's pages and completing valid registration, the User accepts the content of this document as binding.

**Registration and Electronic Contracting Process:**

1. Completing the registration form
2. Submitting the form (Register button)
3. Automatic email confirmation with order details
4. Contact regarding invoicing and payment of participation fee
5. Sending necessary event information via email

Submitting and confirming the purchase constitutes a binding order with a payment obligation.

Ticket type can be selected when entering participant details. A single order may include multiple participant tickets. Ticket selections can be checked, modified, or deleted at any time. To complete the purchase, a billing address must be accurately provided before finalizing the order.

Please ensure that the provided information is correct, as the participation fee is invoiced accordingly! Data entry errors can be corrected before clicking the "Register" button. Please provide a reachable phone number and email address for order-related communication.

Orders are confirmed via email to the provided contact address. By placing an order, a sales contract is established between the Parties. This contract is formed based on the Event Organizer's offer published on the hunog.hu website. The contract is concluded when the Customer receives the order confirmation email. If confirmation is not received within 48 hours, the Customer is exempt from any contractual obligations.

The Event Organizer and Organizer are not responsible for damages caused by incomplete or incorrect order form completion or any technical issues occurring during the process. According to the Civil Code (6) 3. § a), the contract terminates with mutual service completion.

**III. Order Modification**

Order modifications can be requested through customer service (phone or email).

**IV. Payment Methods and Invoicing**

Our system currently offers two payment methods:

1. Bank transfer
2. Credit card payment via SimplePay during registration

**V. Cancellation Policy**

Registration cancellations are only accepted in writing (info@hunog.hu). The cancellation deadline is **September 1, 2025**. Customers are not required to provide a reason for cancellations before this deadline.

Due to the need for high-quality event organization and associated services, cancellations after the deadline cannot be accepted.

## **VI. Complaints and Issues**

For order-related complaints or feedback, please contact us at [info@hunog.hu](mailto:info@hunog.hu) or call +36 30 950 7815. We will provide a response within 30 days.

## **VII. Data Processing Provisions**

Detailed regulations regarding the handling of personal data can be found in the Privacy Policy available on the [hunog.hu](http://hunog.hu) website. Goodevent Event Management Ltd. acts as a Data Processor in relation to the HUNOG Conference.

Users are responsible for keeping their personal data updated to ensure accuracy and completeness. The User is liable for any damages or additional costs resulting from failure to update personal information.

## **IX. Pricing and Product Information**

Prices displayed in the System are valid until withdrawn or changed.

We are not responsible for incorrect pricing due to system errors or any significantly unrealistic prices. If an incorrect price is displayed, we will immediately inform the customer via email, offering the option to purchase at the correct price or cancel the order without consequences.

## **X. Acceptance of Event Participation Terms**

By placing an order, the User accepts the event participation conditions, including [venue rules](#) and behavior expectations based on the [Visitor Etiquette](#).

Users must behave appropriately at the event, respecting its quality and prestige. If a User disrupts the event or lowers its standard, the Event Organizer has the right to remove them without any compensation.

By ordering, the User acknowledges that photo and video recordings will be made at the event, in which they may appear. The User consents to the use of these recordings for event summaries and promotional purposes.

Users are prohibited from recording presentations. Only still images of slides may be taken, but video or audio recordings are not allowed. Violation of this rule constitutes an infringement of intellectual property rights and may result in legal consequences.

## **XI. Other Provisions**

The Organizer reserves the right to modify these Terms and Conditions unilaterally with prior customer notification. The revised terms become effective upon first use of the System after implementation, applying to subsequent orders.

The Organizer may make changes to the System without prior notice and reserves the right to relocate the System under a different domain name.

If inappropriate content is found on the website, please report it immediately to the Organizer. If the complaint is found to be justified, the information will be promptly removed or modified.

## **XII. Acceptance of Terms of Use**

By using the System, you acknowledge that you have understood, accepted, and agreed to these Terms of Use.

## **XIII. Supervisory Authorities**

Consumers are individuals acting outside their trade or business activities. Consumer contracts apply when participation tickets are purchased for personal rather than business purposes.

Consumers may contact the Conciliation Board for dispute resolution:

- **Budapest Conciliation Board**
- Address: 1016 Budapest, Krisztina krt. 99. I. em. 111.
- Mailing Address: 1253 Budapest, P.O. Box: 10.
- Email: [bekelteto.testulet@bkik.hu](mailto:bekelteto.testulet@bkik.hu)
- Phone: +36 (1) 488 21 31

For cross-border disputes related to online transactions, the competent body is the Conciliation Board operating under the Budapest Chamber of Commerce and Industry.

## **Consumer Protection Complaints**

Consumer protection authorities operate under government offices. Their contact details can be found here: <https://fogyasztovedelem.kormany.hu>

*DISCLAIMER: The whole text of the present Policy, as well as the documents derived from it, including those in the Annexes, have been written in Hungarian and English, both versions being deemed authentic, but for legal purposes the text in Hungarian is to be given priority of interpretation.*